



In an effort to reduce the amount of Christmas cards sent and then binned, we are not sending Christmas cards this year – instead we are donating a sum of money to a charity. But we would like to wish ALL our readers and contacts a Happy and Peaceful Christmas & New Year.

Christmas Working

The Help Line will close for Christmas at 3 pm on December 24th and will reopen for urgent enquiries from 10 am until 3 pm on Thursday, Friday and Monday December 27th, 28th & 31st. Normal opening hours will be resumed on January 2nd 08. **Please note that due to the carrier close down we will not be able to pick up or deliver product or repairs during this period.**

End of Trade In offer

As previously announced the special Trade In offers of 20% off a V or V max if a fully working 3100 or Series 4 is traded in, or 10% for a non working device, will end on December 31st. We are aware that a few people are very close to achieving funding for upgrades, so we will honour any trade ins that are advised to us, in writing, by January 15th where that transaction can be completed by January 31st.

Anglicisation of InterAACT

During the last few months, and following a “UK Advisory Panel” meeting we held in January this year, we have been working on producing an “Anglicised” Version of InterAACT. The main work has been carried out by a newly qualified speech therapist, and last Wednesday we held the first review of that work, to date. Invited to comment on the Anglicisation were interested parties who attended James Rowe’s Communication Matters presentation on the project and who expressed a desire to be actively involved in it. We hope to be able to offer the Anglicised version in the Spring (watch this space for the announcement!)

John Bercow MP review reminder

Don’t forget the John Bercow’s ‘Call for Evidence’ for his official review regarding people’s experiences of services for children with speech, language and communication needs. Anyone who has an interest in and/or experience of AAC (users, families, carers, professionals etc) are encouraged to contribute at: <http://www.dcsf.gov.uk/consultations/conDetails.cfm?consultationId=1513> or via a link on our website.

MightyMo and MiniMo – last chance to order

ANOTHER “don’t forget” – this time that December 31st is the last time to order MightyMo’s and MiniMo’s as both approach “end of line”. The reason for this is simply that some components are becoming more and more difficult to source, so we have to change to enable us to keep sufficient stocks of components to repair existing devices in the field. We would have preferred not to have been forced to change – it is easier and less expensive to continue to make what you have than create something new – but as the computer and electronics industry continue to move forward at a faster and faster pace we are forced to “move with the times”. **The new M3 is now available for order and we will have loan devices available shortly.**

Version 1.04 available for V and V Max users

We have recently released version 1.04 for the V and V Max devices. You should see a green tick in the System Settings section of the Set Up menu to advise that this is now available for download. The list of changes will be available to you once you have downloaded the upgrade but if you want to see them in advance we have put them on our website (www.dynavox.co.uk) under the “Downloads” section. New devices will start shipping with version 1.04 week commencing December 17th.

V and V Max with XP Pro

V and V Max can now be ordered with Windows XP Pro instead of Windows Home. Until we see demand we will only stock Windows Home systems, so if you prefer XP Pro, we will order them in especially for you, so there may be a slight delay. XP Pro will also cost an extra £129 due to the extra licence fee. If anyone wishes to upgrade from Home to XP Pro please contact the help line for details (01384-446789)